

# GUEST LECTURE



*Associate Professor in the Department of Communication at the University of Oklahoma and MIIS alumna (T&I, '99), Elaine Hsieh, has been involved in research on bilingual health communication for over a decade. Her model of Bilingual Health Communication explores the various factors that influence the quality of communication between providers and patients who do not share the same language. Hsieh has received funding from the National Institutes of Health to further expand her theoretical model and her results have appeared in Social Science & Medicine, Patient Education and Counseling, Health Communication, Qualitative Health Research.*

**October 5, 2012 at 12:00 pm**  
**McGowan 102**  
**411 Pacific Street, Monterey**

## ABSTRACT:

Many providers and practitioners have argued that a neutral, faithful, and passive interpreter (i.e., a conduit) is essential in ensuring the integrity of health care delivery and provider-patient communication. Using empirical evidence, **Hsieh** will challenge the assumptions of the conduit model, demonstrating how interpreters' active involvement in the process and content of provider-patient interactions is essential to ensure patient autonomy and informed decision making, both of which are core values in medicine.



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